AMERICAN ACUPUNCTURE INSURANCE NETWORK SEMINARS

A division of



Book 3

The Complete ICD & CPT Essentials for Maximum Payment

Samuel A Collins & the AAC Team

AAC Insurance Information Network website

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GENERAL PAIN INDEX QUESTIONNAIRE

We would like to know how much your pain *presently* prevents you from doing what you would normally do. Regarding each category, please indicate the *overall* impact your present pain has on your life, not just when the pain is at its worst.

Please *circle the number* which best describes how your typical level of pain affects these six categories of activities.

											RIVING THE KIDS TO SCH
	0	1	2	3	4	5	6	7	8	9	10
COMPLETEL TO FUNCTIO	Y ABLE N	•						, , , , , , , , , , , , , , , , , , ,			TOTALLY UNABLE TO FUNCTION
RECREATION	ON INCL	UDING	HOBBIES	s, SPORTS	OR OTH	ER LEISU	RE ACTIV	ITIES –			
<u> </u>	0	1	. 2	3	4	5	6	7	8	9	10
COMPLETEL' TO FUNCTIO	Y ABLE N										TOTALLY UNABLE TO FUNCTION
SOCIAL AC	TIVITIE	S INCLU	JDING PA	RTIES, TH	HEATER, (CONCERT	S, DINING	A TUO- 6	ND ATTEN	IDING OT	HER SOCIAL FUNCTIONS
	0	1	2	3	4	5	6	7	8	9	10
COMPLETEL' TO FUNCTIO		·····									TOTALLY UNABLE TO FUNCTION
. EMPLOYME	ENT INC	LUDING	S VOLUN	EER WOF	RK AND H	OMEMAK	ING TASK	.S			
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TO FUNCTIO	N										TO FUNCTION
SELF -CAR	E SUCH	AS TA	KING A SI	HOWER, D	RIVING C	R GETTIN	IG DRESS	SED -			
	0										
	<u> </u>	1	2	3	4	5	6	7	8	9	10
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TO FUNCTION LIFE -SUPF	YABLE N PORT AG O YABLE	· ·	2	AS EATIN	G AND SL	EEPING - 5	_	7 7		9	TOTALLY UNABLE TO FUNCTION 10 TOTALLY UNABLE

The Patient-Specific Functional Scale

This useful questionnaire can be used to quantify activity limitation and measure functional outcome for patients with any orthopaedic condition.

Clinician to read and fill in below: Complete at the end of the history and prior to physical examination.

Omnician	o icac an	CI 1111 181	DCXOW.	Jonipica	at uic c	na or ar	c mstory	and pr	ior to physical examination.
Initial A	ssessm	ent:							
with as a re	sult of you lifficulty wi	r th becau	ise of you	T	roblem.	Today,	are there	any ac	nable to do or are having difficulty stivities that you are unable to do cian: show scale to patient and
Follow-	up Asse	essme	nts:						
									had difficulty with (read all have patient score each item in
Patient-	specific	activ	ity sco	oring :	schem	e (Po	int to	one r	number):
0 1	2	3	4	5	6	7	8	9	10
Unable to perform activity									Able to perform activity at the same level as before injury or problem
(Date and	Score)								

Activity	Initial	
1.		
2.		
3.		
4.		
5.		
Additional		
Additional		

Total score = sum of the activity scores/number of activities Minimum detectable change (90%CI) for average score = 2 points Minimum detectable change (90%CI) for single activity score = 3 points

PSFS developed by: Stratford, P., Gill, C., Westaway, M., & Binkley, J. (1995). Assessing disability and change on individual patients: a report of a patient specific measure. Physiotherapy.canada.47, 258-263.

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Pain Interference - Short Form 6a

Please respond to each question or statement by marking one box per row.

In the past 7 days...

	<u></u>	Not at all	A little bit	Somewhat	Quite a bit	Very much
1	How much did pain interfere with your day to day activities?					
2	How much did pain interfere with work around the home?					
3	How much did pain interfere with your ability to participate in social activities?					
4	How much did pain interfere with your household chores?					
5	How much did pain interfere with the things you usually do for fun?			25 8 2 2 4 4 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Fiss of the	्रास्त्राच्याः स्टब्स्ट्रास्ट्रीयः स्टब्स्याः स्टब्स्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्रास्ट्
6	How much did pain interfere with your enjoyment of social activities?				4	

Pain Interference - Short Form 6b

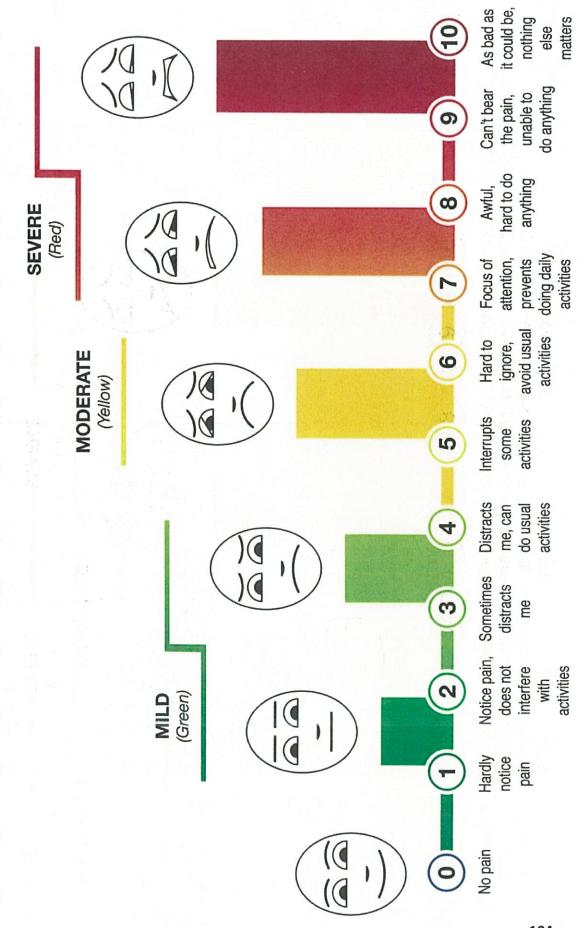
Please respond to each item by marking one box per row.

In the past 7 days...

	MAN SAMMALANA DANAGO A ABBOOLO AGAMAGO CARAGO	Not at all	A little bit	Somewhat	Quite a bit	Very much
PAININ3	How much did pain interfere with your enjoyment of life?	□	□ 2	Q	<u></u>	□ 3
PAININE	How much did pain interfere with your ability to concentrate?		2	 js	II •	□ 5
PAININS	How much did pain interfere with your day to day activities?	□ 1	<u>∏</u> 2	<u>П</u> э		□ 5
PAININ10	How much did pain interfere with your enjoyment of recreational activities?	□ 1	□ .2	3		S S
PAININ14	How much did pain interfere with doing your tasks away from home (e.g., getting groceries, running errands)?	□ I	2	9		∏ g
	In the past 7 days	Never	Rarely	Sometimes	Often	Always
PAININZ6	How often did pain keep you from socializing with others?	□ 1	□ 2	. Ej		□ 5

⁸ June 2020 © 2008-2020 PROMIS Health Organization (PHO) Page 1 of 1

Defense and Veterans Pain Rating Scale



DOD/VA PAIN SUPPLEMENTAL QUESTIONS

For clinicians to evaluate the biopsychosocial impact of pain

- 1. Circle the one number that describes how, during the past 24 hours, pain has interfered with your usual ACTIVITY: Completely interferes 00 Does not interfere
- 2. Circle the one number that describes how, during the past 24 hours, pain has interfered with your SLEEP:



3. Circle the one number that describes how, during the past 24 hours, pain has affected your MOOD:



4. Circle the one number that describes how, during the past 24 hours, pain has contributed to your STRESS:



Please Read. This questionnaire is designed to enable us to understand how much your low back has affected your ability to manage everyday activities. Please answer each Section by circling the **ONE CHOICE** that most applies to you. We realize that you may feel that more than one statement may relate to you, but Please **just circle the one choice which closely describes your problem** *right now***.**

SECTION 1--Pain Intensity

- A. The pain comes and goes and is very mild.
- B. The pain is mild and does not vary much.
- C. The pain comes and goes and is moderate.
- D. The pain is moderate and does not vary much.
- E. The pain is severe but comes and goes.
- F. The pain is severe and does not vary much.

SECTION 2--Personal Care

- A. I would not have to change my way of washing or dressing in order to avoid pain.
- B. I do not normally change my way of washing or dressing even though it causes some pain.
- C. Washing and dressing increase the pain, but I manage not to change my way of doing it.
- D. Washing and dressing increase the pain and I find it necessary to change my way of doing it.
- E. Because of the pain, I am unable to do any washing and dressing without help.
- F. Because of the pain, I am unable to do any washing or dressing and essentially remain in bed.

SECTION 3--Lifting

- A. I can lift heavy weights without extra pain.
- B. I can lift heavy weights, but it causes extra pain.
- C. Pain prevents me from lifting heavy weights off the floor.
- D. Pain prevents me from lifting heavy weights off the floor, but I can manage if they are conveniently positioned, e.g. on the table.
- E. Pain prevents me from lifting heavy weights, but I can manage light to medium weights if they are conveniently positioned.
- F. I can only lift very light weights, at the most.

SECTION 4 -- Walking

- A. Pain does not prevent me from walking any distance.
- B. Pain prevents me from walking more than one mile.
- C. Pain prevents me from walking more than 1/4 mile.
- D. Pain prevents me from walking more than 100 yards.
- E. I can only walk while using a cane or on crutches.
- F. I am in bed most of the time and have to crawl to the toilet.

SECTION 5--Sitting

- A. I can sit in any chair as long as I like without pain.
- B. I can only sit in my favorite chair as long as I like.
- C. Pain prevents me from sitting more than one hour.
- D. Pain prevents me from sitting more than 1/2 hour.
- E. Pain prevents me from sitting more than ten minutes.
- F. Pain prevents me from sitting at all.

SECTION 6 -- Standing

- A. I can stand as long as I want without pain
- B. I have some pain while standing, but it does not increase with time.
- I cannot stand for longer than one hour without increasing pain.
- D. I cannot stand for longer than ½ hour without increasing pain.
- E. I can't stand for more than 10 minutes without increasing pain.
- F. Pain prevents me from standing at all.

SECTION 7--Sleeping

- A. I get no pain in bed.
- B. I get pain in bed, but it does not prevent me from sleeping.
- C. Because of pain , my normal night's sleep is reduced by less than one-quarter.
- Because of pain, my normal night's sleep is reduced by less than one-half.
- E. Because of pain, my normal night's sleep is reduced by less than three-quarters.
- F. Pain prevents me from sleeping at all.

SECTION 8--Social Life

- A. My social life is normal and gives me no pain.
- B. My social life is normal, but increases the degree of my pain.
- C. Pain has no significant effect on my social life apart from limiting my more energetic interests, e.g., dancing, etc.
- Pain has restricted my social life and I do not go out very often.
- E. Pain has restricted my social life to my home.
- F. I have no social life due to pain.

SECTION 9--Traveling

- I get no pain while traveling.
- B. I get some pain while traveling, but none of my usual forms of travel make it any worse.
- C. I get extra pain while traveling, but it does not compel me to seek alternative forms of travel.
- D. I get extra pain while traveling which compels me to seek alternative forms of travel.
- E. Pain prevents all forms of travel except that done lying down.
- F. Pain prevents all forms of travel.

SECTION 10--Changing Degree of Pain

- A. My pain is rapidly getting better.
- B. My pain fluctuates, but overall is definitely getting better.
- C. My pain seems to be getting better, but improvement is slow at present.
- D. My pain is neither getting better nor worse.
- E. My pain is gradually worsening.
- F. My pain is rapidly worsening.

DISABILITY INDEX SCORE: %

Please Read: This questionnaire is designed to enable us to understand how much your neck pain has affected your ability to manage everyday activities. Please answer each Section by circling the **ONE CHOICE** that most applies to you. We realize that you may feel that more than one statement may relate to you, but Please just circle the one choice which closely describes your problem *right now*.

SECTION 1--Pain Intensity

- A. I have no pain at the moment
- B. The pain is mild at the moment.
- C. The pain comes and goes and is moderate.
- D. The pain is moderate and does not vary much.
- E. The pain is severe but comes and goes.
- F. The pain is severe and does not vary much.

SECTION 2--Personal Care (Washing, Dressing etc.)

- A. I can look after myself without causing extra pain.
- B. I can look after myself normally but it causes extra pain.
- C. It is painful to look after myself and I am slow and careful.
- D. I need some help, but manage most of my personal care.
- E. I need help every day in most aspects of self-care.
- F. I do not get dressed, I wash with difficulty and stay in bed.

SECTION 3--Lifting

- A. I can lift heavy weights without extra pain.
- B. I can lift heavy weights, but it causes extra pain.
- C. Pain prevents me from lifting heavy weights off the floor but I can if they are conveniently positioned, for example on a table.
- D. Pain prevents me from lifting heavy weights, but I can manage light to medium weights if they are conveniently positioned.
- E. I can lift very light weights.
- F. I cannot lift or carry anything at all.

SECTION 4 -- Reading

- A. I can read as much as I want to with no pain in my neck.
- B. I can read as much as I want with slight pain in my neck.
- C. I can read as much as I want with moderate pain in my neck.
- D. I cannot read as much as I want because of moderate pain in my neck.
- E. I cannot read as much as I want because of severe pain in my neck.
- F. I cannot read at all.

SECTION 5--Headache

- A. I have no headaches at all.
- B. I have slight headaches which come infrequently.
- C. I have moderate headaches which come in-frequently.
- D. I have moderate headaches which come frequently.
- E. I have severe headaches which come frequently.
- F. I have headaches almost all the time.

	•
SIGNATURE:	DATE:

DISABILITY INDEX SCORE:

%

SECTION 6 -- Concentration

- A. I can concentrate fully when I want to with no difficulty.
- B. I can concentrate fully when I want to with slight difficulty.
- I have a fair degree of difficulty in concentrating when I want to.
- D. I have a lot of difficulty in concentrating when I want to.
- E. I have a great deal of difficulty in concentrating when I want to.
- F. I cannot concentrate at all.

SECTION 7--Work

- A. I can do as much work as I want to.
- B. I can only do my usual work, but no more.
- C. I can do most of my usual work, but no more.
- D. I cannot do my usual work.
- E. I can hardly do any work at all.
- F. I cannot do any work at all.

SECTION 8--Driving

- A. I can drive my car without neck pain.
- B. I can drive my car as long as I want with slight pain in my neck.
- C. I can drive my car as long as I want with moderate pain in my neck.
- D. I cannot drive my car as long as I want because of moderate pain in my neck.
- E. I can hardly drive my car at all because of severe pain in my neck.
- F. I cannot drive my car at all.

SECTION 9--Sleeping

- A. I have no trouble sleeping
- B. My sleep is slightly disturbed (less than 1 hour sleepless).
- C. My sleep is mildly disturbed (1-2 hours sleepless).
- D. My sleep is moderately disturbed (2-3 hours sleepless).
- E. My sleep is greatly disturbed (3-5 hours sleepless).
- F. My sleep is completely disturbed (5-7 hours sleepless).

SECTION 10--Recreation

- A. I am able engage in all recreational activities with no pain in my neck at all.
- B. I am able engage in all recreational activities with some pain in my neck.
- C. I am able engage in most, but not all recreational activities because of pain in my neck.
- D. I am able engage in a few of my usual recreational activities because of pain in my neck.
- E. I can hardly do any recreational activities because of pain in my neck.
- F. I cannot do any recreational activities all all.

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REVISED FIBROMYALGIA

IMPACT QUESTIONNAIRE (FIQR)

Last Name:		1.77-7-1			Du	ration	of FM	sympt	toms (years):		
First Name:					Tir	ne sin	ce FM	was fi	rst dia	gnose	d (years):	
Age:												
DOMAIN 1: FUNCTION												
Directions: For each of the Fibromyalgia made it difficu to perform each of the follow the last 7 days, rate the difficulty for the last time you	It wing ac	tivities	during	the pa	st 7 da	ys. If y	ou did	not pei	rform a	partic	ular activit	y in
BRUSH OR COMB YOUR HAI	IR .											
No difficulty	0	1	2	3	4	5	6	7.0	8	9	10	Very difficult
WALK CONTINUOUSLY FOR	20 MIN	UTES										
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
PREPARE A HOMEMADE ME	AL											
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
VACUUM, SCRUB, OR SWEE	P FLOC	ORS					ī.,					
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
LIFT AND CARRY A BAG FUI	LL OF G	ROCE	RIES									
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
CLIMB ONE FLIGHT OF STAI	RS											
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
CHANGE BEDSHEETS												
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
SIT IN A CHAIR FOR 45 MINU	TES					130						
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult

SHOP FOR GROCERIES												
No difficulty	0	1	2	3	4	5	6	7	8	9	10	Very difficult
DOMAIN 1 SUBTOTAL:												
DOMAIN 2: OVERALL												
Directions: For each of the your Fibromyalgia over the last 7		ng 2 qı	uestion	s, ched	ck the b	oox tha	t best o	describ	es the	overall	impact o	of
FIBROMYALGIA PREVENTE	MEFF	ROM AC	COMP	LISHIN	G GOA	LS FOR	THE V	VEEK				
Never	0	1	2	3	4	5	6	7	8	9	10	Always
I WAS COMPLETELY OVERW	/HELME	D BY I	NY FIBE	ROMYA	LGIA S	YMPTO	OMS					
Never	0	1	2	3	4	5	6	7	8	9	10	Always
DOMAIN 2 SUBTOTAL:												
			*									
DOMAIN 3: SYMPTOMS												
		1996										1 117 - 2 1214
Directions: For each of the these common Fibromyalgia symptoms over				ns, sel	ect the	box th	at best	indica	tes you	ır inten	sity level	of
PLEASE RATE THE LEVEL O	F PAIN											
No pain	0	1	2	3	4	5	6	7	8	9	10	Unbearable pain
PLEASE RATE YOUR LEVEL	OF EN	ERGY										
Lots of energy	0	1	2	3	4	5	6	7	8	9	10	No energy
PLEASE RATE YOUR LEVEL	OF STI	FFNES	S									
No stiffness	0	1	2	3	4	5	6	7	8	9	10	Severe stiffness
PLEASE RATE THE QUALITY	OF YO	UR SLI	EEP									
Awoke well rested	0	1	2	3	4	5	6	7	8	9	10	Awoke very tired

PLEASE RATE YOUR LEVI	EL OF DE	PRESS	ION									
No depression	0	1	2	3	4	5	6	7	8	9	10	Very depressed
PLEASE RATE YOUR LEVI	EL OF ME	MORY	PROBL	EMS								
Good memory	0	1	2	3	4	5	6	7	8	9	10	Very poor memory
LEASE RATE YOUR LEVI	EL OF AN	XIETY										
Not anxious	0	1	2	3	4	5	6	7	8	9	10	Very anxious
No depression	EL OF TEN	DERN	ESS TO	TOUC	H ,			1			***	ter to the same
No tenderness	0	1	2	3	4	5	6	7	8	9	10	Very tender
Most Continue y LEASE RATE YOUR LEVE	EL OF BAI	ANCE	PROBI	LEMS					Argent Ar	KACSA.	- 1945	
No imbalance	0	1	2	3	4	5	6	7	8	9	10	Severe imbalance
LEASE RATE YOUR LEVE	EL OF SEN	ISITIVI	тү то і	LOUD N	IOISES	, BRIGH	HT LIGH	ITS, OE	ORS, A	AND CC	LD	944
No sensitivity	0	1	2	3	4	5	6	7	8	9	10	Extreme sensitivity
OOMAIN 3 SUBTOTA	L	L viii	N/A					7				
SCORING:												
) Sum the scores for e	ach of the	3 don	nains (1	function	n, over	all, and	sympt	toms)				
2) Divide domain 1 scor	e by 3, le	ave do	main 2	score	uncha	nged, a	and div	ide dor	nain 3	score b	y 2	
3) Add the 3 resulting d	omain sco	ores to	obtain	the tot	al FIQI	R score	9					
		132	TT									
DOMAIN 1 SUBTO					÷ 3 Y OVEI	= R			_			
DOMAIN 2 SUBTO				SUB	TOTAL				1			TOTAL FIQR
DOMAIN 3 SUBTO	TAL			4	÷ 2	=			_			SCORE

Scope of Practice

- Evaluation
- Acupuncture
- Adjunctive Therapies

2023 PHYSICAL MEDICINE & REHABILITATION CPT CODES (97010 - 97799)

These codes are not necessarily intended for your work comp claims. Some states have a separate work comp codes and fee schedules.

The following CPT codes are current as of January 1, 2023

This list represents only a selected list of Physical Medicine Codes.

MODALITIES

Any physical agent applied to produce therapeutic changes to biologic tissue; includes but not limited to thermal, acoustic, light, mechanical, or electric energy.

SUPERVISED

The application of a modality that does not require direct (one on one) patient contact by the provider.

Application of a modality to one or more areas;

97010	Hot or cold packs
-------	-------------------

97012 Traction, mechanical

97014 Electrical stimulation, (unattended)

G0283 Electrical stimulation, (unattended) VA & UHC

97016 Vasopneumatic devices (cupping-VA claims)

97018 Paraffin bath

97022 Whirlpool

97024 Diathermy (includes microwave diathermy)

97026 Infrared 97028 Ultraviolet

CONSTANT ATTENDANCE

The application of a modality that requires direct (one on one) patient contact by the provider.

Application of a modality to one or more areas;

97032	Electrical Stimulation ((manual), 15 min.

97033 Iontophoresis, each 15 minutes

97034 Contrast baths, each 15 minutes

97035 Ultrasound, each 15 minutes

97036 Hubbard tank, each 15 minutes

97039 Unlisted modality (specify type and time if

constant attendance)

S8930 Electrical stimulation of auricular acupuncture points; each 15 minutes of personal one-on-one

contact with the patient

LASER

S8948	Application of a modality with constant atten-
	dance to one or more areas; Low-level laser;
	each 15 minutes

0552T Low level laser therapy dynamic photonic and dynamic thermokinetic energies, provided by physician or other qualified health professional

THERAPEUTIC PROCEDURES

A manner of effecting change through the application of clinical skills and or services that attempt to improve function.

<u>Physician or therapist required to have direct (one on one)</u> patient contact.

Therapeutic procedure, one or more areas, 15 min;

97110 Therapeutic exercises to develop strength and endurance, range of motion and flexibility.

97112 Neuromuscular reeducation of movement, balance, coordination, kinesthetic sense, posture, and proprioception.

97113 Aquatic therapy with therapeutic exercises

97116 Gait training (includes stair climbing)

97124 Massage, including effleurage, petrissage, tapotement (stroking, compression, percussion)

97139 Unlisted therapeutic procedure (specify)

97140 Manual therapy techniques, one or more regions. (for example: mobilization/manipulation, manual traction, manual lymphatic drainage)

ADDITIONAL PROCEDURES

97150 Therapeutic procedure(s), group (2 or more)

97530 Therapeutic activities, direct (one on one) patient contact by the provider (use of dynamic activities to improve functional performance), each 15 min.

97535 Self care/home management training (eg. activities of daily living (ADL) and compensatory training, safety procedures, and instructions in use of adaptive equipment) direct one on one contact by provider, each 15 minutes.

97799 Unlisted physical medicine/rehabilitation service.

ACUPUNCTURE

97810 Acupuncture, one or more needles:without electrical stimulation, initial 15 minutes of personal one-on-one contact with patient

97811 Each additional 15 minutes of personal oneon-one with patient, with re-insertion of needles

97813 Acupuncture, one or more needles; with electrical stimulation, initial 15 minutes of personal one-on-one contact with patient

97814 Each additional 15 minutes of personal oneon-one with patient, with re-insertion of needles

DRYNEEDLING

20560 Needle insertion without injection 1-2 muscle(s) 20561 3 or more muscles



Policy

Overview

Acupuncture is the selection and manipulation of specific acupuncture points through the insertion of needles or "needling," or other "non-needling" techniques focused on these points.

This policy defines the maximum time unit of service (UOS) for Acupuncture services for face-to-face contact with the patient, addresses supplies that are included in the Acupuncture services and describes the submission of evaluation and management services in conjunction with Acupuncture services.

All services described in this policy may be subject to additional UnitedHealthcare reimbursement policies including, but not limited to, the Maximum Frequency Per Day Policy, the Supply Policy and the CCI Editing Policy.

Reimbursement Guidelines

This policy enforces the code description for Acupuncture services which are to be reported based on 15 minute time increments of personal face-to-face contact with the patient and not the duration of the needle(s) placement. In addition, CPT® code guidelines state only one initial CPT code, 97810 or 97813, should be reported per day.

In accordance with the code descriptions and/or the Centers for Medicare and Medicaid Services (CMS) guidelines and National Correct Coding Initiative (NCCI) established Medically Unlikely Edits (MUE) values, the maximum units of Acupuncture services allowed per date of service are as follows:

CPT Codes	MUE Value
20560	1
20561	1
97810	1
97811	2
97813	1
97814	2
S8930	3

The cost of needles (A4212 and A4215) is included in the Acupuncture service and will be denied if submitted in addition to the Acupuncture service. The CMS National Physician Fee Schedule (NPFS) indicates these supplies are part of the Practice Expense (PE) and should not be reported separately.

Consistent with the CPT code description and the CMS NCCI Procedure to Procedure Coding Edits (PTP), electrical stimulation services (97014, 97032 and G0283) should not be reported separately in addition to specific Acupuncture services that include electrical stimulation (97813, 97814 and S8930). A modifier may be appropriate when an electrical stimulation service is performed distinctly and separate from the Acupuncture service and the documentation supports the service was not related to the Acupuncture.

Per CPT guidelines an evaluation and management (E/M) service may only be reported in addition to Acupuncture services if the patient's condition requires a significant, separately identifiable E/M service above and beyond the usual pre-service and post-service work associated with the Acupuncture service. When a separate E/M service is reported, the time spent for the E/M service is not to be included in the time UOS for the Acupuncture service.

Use Modifier –GP on all physical medicine codes 97010-97999

- GP is appended on the following plans-
- United Health Care (including Optum Health)
- VA claims
- Anthem (BCBS)
- Blue Cross of CA (not Blue Shield)
- Medicare (Medicare does not pay but is necessary for a denial so a secondary may make payment
- Do not blanket for plans other than these as it may cause denial for plans that do not require

Modalities

- Type and intensity if applicable
- Area(s) applied
- Time of application (timed services 8-minute rule)

Documentation-97026 Infra-red heat lumbar spine 15 minutes



97124 Massage v 97140 Manual Therapy

- A massage is the use of rhythmically applied pressure to the skin and soft tissues of the body. Effleurage, petrissage, tapotement (stroking, compression, percussion).
- Some manual therapy techniques include soft tissue mobilization, myofascial release, strain-counter strain, muscle energy techniques, joint mobilizations and manipulations, and mobilization with movement.





Documentation must include

- The expected outcome and functional performance improvement should be discernable in the records.
- Area(s) being treated
- Objective clinical findings such as measurements of range of motion, description of muscle spasms and effect on function
- Subjective findings including pain ratings, pain location, effect on function
- the start and stop times of the treatment or at a minimum, the direct one-on-one contact time spent on each individual activity.

Passive v Active Care

- It has been recommended that passive modalities not be employed except when necessary to facilitate participation in an active treatment program.
- A general conclusion about the treatment of chronic, noncancer pain is that the results from traditional, passive modalities are disheartening. Perhaps this may be due to the propensity of patients to seek out passive versus active treatments. In pain management, active treatments should be the primary focus, with passive interventions as an adjunct.

Role of Active Versus Passive Complementary and Integrative Health Approaches in Pain Management https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5896844/

97110 Therapeutic Exercises This procedure includes instruction, feedback, and supervision of a person in an exercise program for their condition. The purpose is to increase/maintain flexibility and muscle strength. Therapeutic exercise is performed with a patient either actively, active-assisted, or passively. It is considered medically necessary for loss or restriction of joint motion, strength, functional capacity or mobility which has resulted from disease or injury. Note: Exercising done subsequently by the member without a physician or therapist present and supervising would not be covered.

97110 Therapeutic exercises

- One or more areas
- Strength
- Endurance
- ROM
 - Examples
 - Bike/Treadmill
 - Gym Equipment
 - Isotonic Exercise
 - Stretching



97110 Therapeutic Exercises

 Document exercises (type, sets, reps resistance (if any), and time) with level of assistance required. Must be skilled and not simply monitoring the patient doing exercise.

EXERCISES TO STRENGTHEN YOUR CORE AND LOW BACK

PATIENT NAME:

DATE:









CAT - CAMEL

our stomach fall downward as you gently arch your back. Perform 2 sets of 10 repetitions to warm up prior to strengthening Begin by rounding your back upward until you feel a gentle stretch in the mid and low back. Pause for 3-5 seconds then relax and let exercises.



4. HIP BRIDGE

stomach muscles to activate your core. Squeeze your glutes and lift the hips off the floor to until knees, hips and shoulders are in alignment. Hold for 2-4 seconds before slowly returning to start Begin lying down with both knees bent. Gently tighten your position. Perform 2 sets of 10 repetitions.







PLANK

Begin by gently tightening your stomach muscles to activate your core. Raise one arm to shoulder level as the opposite leg lifts simultaneously off the floor extending to hip level. Hold for 4

BIRD DOG

2.

seconds and return to the start position and alternate sides.

Perform 2 sets of 10 repetitions.

core. Lift knees and hips off the floor so that forearms and toes are supporting your body weight. Hold for 20 - 30 sec. Repeat 2 Begin lying face down with elbows under shoulders and legs extended. Gently tighten your stomach muscles to activate your





6. SIDE PLANK

shoulder and knees bent. Gently tighten your stomach muscles to activate your core. Lift hips off the floor so thatknees and elbow are supporting your body weight. Hold for 20 - 30 sec. Repeat 2 Begin lying on your side with your elbow underneath your times and repeat on opposite side.



3. MCGILL CURL UP

with both hands placed underneath low back. Lift yourshoulders off floor trying not to round your low back. Let your elbows assist you if needed. Hold for 2-4 seconds before slowly return to starting Begin lying on your back with one knee bent and one leg straightposition. Perform 2 sets of 10 repetitions.



GENERAL SHOULDER STRENGTHENING

PATIENT NAME: -----











Sleeper Stretch at 90°

Begin lying on side, directly on shoulder. Head may be supported by pillow. Position arm with elbow at shoulder level and bend elbow to 90° . Grasp back of wrist with opposite hand and slowly lower forearm downward, towards floor, until stretch is felt in back of shoulder. Hold for 20 – 30 sec. Repeat 2-3 times.

Rotator Cuff External Rotation

Begin standing. Place towel between elbow and body. Grasp end of resistance band in hand while opposite end is anchored in door at elbow level. Bend elbow to 90°. While maintaining a 90° elbow bend, externally rotate arm, keeping towel trapped against body. Perform 2 sets of 10 repetitions.









Cross Body Stretch

Begin seated or standing. Extend one arm in front, and across body, at shoulder level. With opposite arm grasp arm above elbow and gently pull towards chest until a stretch is felt in the back of shoulder. Hold for 20 – 30 sec. Repeat 2-3 times.

5. Rotator Cuff Internal Rotation

Begin standing. Place towel between elbow and body. Grasp end of resistance band in hand while opposite end is anchored in door at elbow level. Bend elbow to 90°. While maintaining a 90° elbow bend, internally rotate arm, keeping towel trapped against body. Perform 2 sets of 10 repetitions.









3. Scapular Protraction with Resistance Band

Begin standing with resistance band in both hands and around the upper back. Protract the shoulders against resistance, keeping the arms straight. Pause momentarily before returning to neutral shoulder position. Hold for 2-4 seconds before slowly return to starting

6 Seated High Rows

Begin sitting upright with good posture. Grasp ends of resistance band with each hand. Arms are extended in front, shoulder width apart. Draw elbows back, maintaining distance between hands while squeezing shoulder blades together. Resistance should be felt during entire exercise. Perform 2 sets of 10 repetitions.

EXERCISES TO STRENGTHEN YOUR NECK AND IMPROVE POSTURE

PATIENT NAME:



DATE:



BRÜGGER'S EXERCISE

Stand up straight with your hands at your sides. Begin by bending your elbows slightly as you rotate your arms outward. Slowly pull your shoulders back and down as you gently retract your head. Perform 2 sets of 10 repetitions.

approximating the chin towards chest. Pause and hold for 5-10

you simultaneously lift head

seconds before returning to the starting position. Perform 2 sets

of 10 repetitions.

Begin by lying face up with knees bent. Slowly lower chin down in a

motion

head-nodding

CRANIO-CERVICAL FLEXION



BLACKBURN T

Begin by tucking your chin slightly then draw head upward toward the ceiling in a straight-line movement. Pause at end range for 4 seconds before returning to starting position. Perform 2 sets of 10

2. HEAD RETRACTION

repetitions. This can also be performed in the seated position.

under forehead for comfort. Lift arms upward squeezing Begin lying face down. Arms should be extended shoulder level with thumbs pointing up. A pillow, or rolled towel, may be placed shoulder blades together. Neck muscles should remain relaxed. Hold for 5 seconds. Perform 2 sets of 10 repetitions.



BLACKBURN Y

Begin lying face down. Arms should be extended above shoulder level with thumbs pointing up. A pillow, or rolled towel, may be placed under forehead for comfort. Lift arms upward squeezing shoulder blades together. Neck muscles should remain relaxed. Hold for 4 seconds. Perform 2 sets of 10 repetitions.

3. FLOOR ANGELS

Begin lying face up on floor with knees bent. Place arms with elbows bent comfortably on the floor with palms facing up. Slide arms upward above your head while maintaining forearm contact with floor. Do not let your back arch upward. Slowly return to start position and repeat. Perform 2 sets of 10 repetitions.



GENERAL HIP STRENGTHENING

NAME: -----











Seated Inner Thigh Stretch

Begin seated on floor in an upright position. Bend your knees and pull the feet inward until the soles of shoes meet. Maintain a good upright sitting posture. Gently press your knees toward the floor using your hands and forearms until you feel a stretch in the inner thighs. Hold for 20-30 seconds and repeat 2-3 times.



Begin lying on the side with legs extended. Your top leg should attain a straight line through hip and shoulder while the bottom leg may be bent for added stability. Lift your top leg upward, abducting legs. Perform 3 sets of 10 repetitions.







2 Hip Flexor Stretch

Begin standing. Use a chair or a wall with one hand for support while flexing same side knee by grasping your foot or ankle. Maintain a neutral pelvis position. Keep knees side by side not allowing the bent knee to move forward. Gently pull your heel toward the buttocks until you feel a gentle stretch in the front of the thigh. Hold for 20-30 seconds and repeat 2-3 times.

5. Side Lying Hip Adduction

Begin lying on the side with one hand supporting the head. The bottom leg is straight, the top leg knee is bent and placed behind the straight leg with your foot flat on floor. Lift the straight leg upward six inches and slowly return to start position. Perform 3 sets of 10 repetitions.









Supine Hip Flexion

Begin in a supine position. Lift one leg until the foot is 12 inches off floor. Slowly lower the leg to starting position. Perform 3 sets of 10 repetitions.

6. Hip Bridge

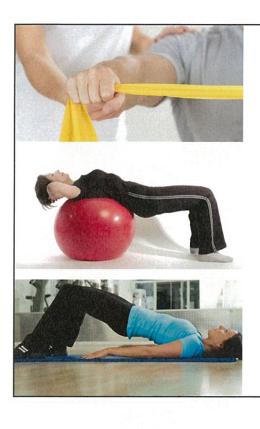
Begin in a supine position. Bend your knees so the feet are firmly on floor with arms extended to sides. Lift your hips off floor to attain a bridge position with knees, hips, and shoulders in alignment. Slowly return to start position. Perform 3 sets of 10 repetitions.

97530 Therapeutic activities

• The CPT definition of 97530 is "Therapeutic activities, direct (one-on-one) patient contact (use of dynamic activities to improve functional performance), each 15 minutes."

This procedure involves the use of functional activities (e.g., bending, lifting, carrying, reaching, catching and overhead activities) to improve functional performance in a progressive manner.

• 97530 Therapeutic Activities This procedure involves using functional activities (e.g., bending, lifting, carrying, reaching, pushing, pulling, stooping, catching and overhead activities) to improve functional performance in a progressive manner. The activities are usually directed at a loss or restriction of mobility, strength, balance or coordination. They require the professional skills of a practitioner and are designed to address a specific functional need of the member. This intervention may be appropriate after a patient has completed exercises focused on strengthening and range of motion but need to be progressed to more function-based activities. These dynamic activities must be part of an active treatment plan and directed at a specific outcome.



- Choosing 97530 or 97110 depends on the intent of the task. For example, abdominal curls can be used for strengthening a weak abdominal muscles and billed as therapeutic exercise; however, if the patient is performing abdominal curls to improve and perform getting from a lying position it would be considered a therapeutic activity.
- Best practice is to determine what functional outcome is expected from the task. Is it simply a strength or flexibility outcome or one with a functional performance outcome?
- In differentiating between the two, it helps to think of therapeutic exercises as a path to therapeutic activities.

97112 Neuromuscular Reeducation

- Balance
- Proprioception
- Coordination
- Kinesthetic sense
- Activities that facilitate re-education of movement, balance, posture, coordination, and proprioception/kinesthetic sense.



247

- 10-second test
- Stork position with foot placed on the weight-bearing leg
- Lower risk of death in the next 7 years
- Middle age (51) or older who could not perform a 10 second one leg stand were 84% greater to die of causes such as heart attacks, strokes, and cancer
- British Journal of Sports Medicine
- June 21, 2022

- Optimal control of balance in an upright stance is an essential requirement for sport, daily activities, and prevention of injury. For example, impaired postural control is associated with an increased risk of ankle sprain.
- Because of this strong association, balance and coordination training are common components of prophylactic and therapeutic intervention programs used to treat patients with a variety of musculoskeletal conditions. Moreover, mounting evidence demonstrates that various balance-training programs improve postural control and reduce the recurrence of musculoskeletal. Injuries.

recovery or require prolonged treatment beyond the natural history of recovery. The natural history of recovery is the anticipated recovery either with conservative treatment/care or without conservative treatment/care. The lack of continued functional improvement with continued treatment and complicating factors indicates a stable condition. Although the patient's condition may continue to change over time, the continuation of treatment is no longer necessary in order to affect those further changes. Furthermore, according to the evidence-based literature, the continuation of treatment after a patient has stabilized promotes patient/treatment dependence and feelings of unresolvable disability and may delay a return to normal function. The scientific literature supports a therapeutic withdrawal after the patient has stabilized which focuses more on home-based stretches and exercises and promotes a more active role of the patient.

CPT code 97112 is intended to identify therapeutic exercise that is used for the treatment of upper motor neuron lesions (i.e. stroke, paralysis). Neuromuscular re-education may also be considered medically necessary if at least one of the following conditions is present and documented: the patient has the loss of deep tendon reflexes and vibration sense accompanied by paresthesia, burning, or diffuse pain of the feet, lower legs, and/or fingers; the patient has nerve palsy, such as peroneal nerve injury causing foot drop; or the patient has muscular weakness or flaccidity as a result of a cerebral dysfunction, a nerve injury or disease, or has had a spinal cord disease or trauma. According the records provided for review, the patient did not exhibit any of the necessary signs or symptoms needed in order to initiate this type of therapy. Therefore, the dates of service in question are not medically necessary in relation to the motor vehicle accident.

In conclusion, I do not recommend reimbursement for treatment rendered on 02/14/19, 03/05/19 or 04/01/19

Cupping





Unlisted Modality & Procedure

Cupping

- There is no specific code for this service
- Use 97039 or 97139
- Indicate on the 1500 as "cupping"
- 97016 for VA claims

Moxibustion

- There is no specific code for this service
- Use 97039 or 97139
- Indicate on the 1500 as "moxibustion"

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Counting Time as a Function of Work

Pre-service time includes assessment and management time - medical record review, physician contact while the patient is present, assessment of the patient's progress since the previous visit, and time required to establish a clinical judgment for the treatment session. Pre-service time is not the time required to get the patient ready to receive the treatment.

Intra-service time includes the hands-on treatment time.

Post-service time includes the assessment of treatment effectiveness, communication with the patient/caregiver to include education/instruction/counseling/advising, professional communications, clinical judgment required for treatment planning for the next treatment session, and documentation while the patient is present.

Counting Minutes for Timed Codes in 15 Minute Units

When only one service is provided in a day, providers should not bill for services performed for less than 8 minutes. For any single timed CPT code on the same day measured in 15-minute units, providers bill a single 15-minute unit for treatment greater than or equal to 8 minutes through and including 22 minutes. If the duration of a single modality or procedure in a day is greater than or equal to 23 minutes through and including 37 minutes, then 2 units should be billed. Time intervals for 1 through 8 units are as follows:

Units Number of Minutes

1 unit: ≥ 8 minutes through 22 minutes

2 units: ≥ 23 minutes through 37 minutes

3 units: ≥ 38 minutes through 52 minutes

4 units: ≥ 53 minutes through 67 minutes

5 units: ≥ 68 minutes through 82 minutes

6 units: ≥ 83 minutes through 97 minutes

7 units: ≥ 98 minutes through 112 minutes

8 units: ≥ 113 minutes through 127 minutes

The pattern remains the same for treatment times in excess of 2 hours.

Only one time-based code may be performed at a time.

If more than one procedure code is billed for the same date of service, then in order to fully support all of the billed services the time must be separately documented for each specific procedure or time-based service. This will clearly document what portion of the total visit was spent performing each of the billed codes.

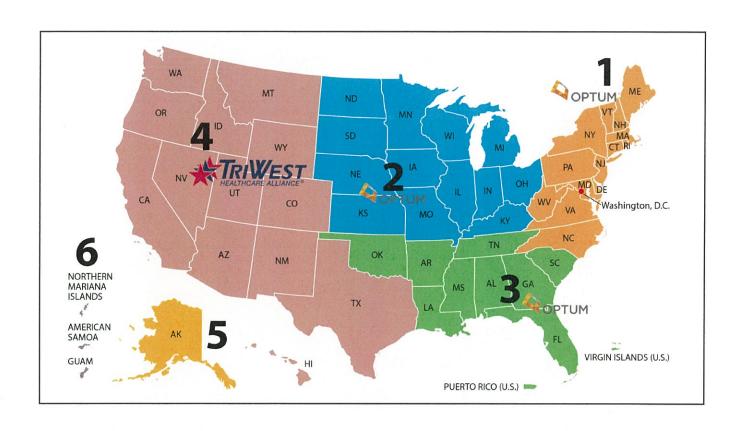
Methods and examples for time documentation:

Acceptable:

- Specific number of minutes. Example: "Manual therapy to lumbar spine x 15 minutes."
- Listing begin-time and end-time for service. Example: "E-stim to cervical neck, 09:30 09:45."

Unacceptable:

- Documenting time in terms of "units". Examples: "One unit of pulsed ultrasound was administered." or "Ther Ex 1 unit."
- Documenting time using a range. Example: "Therapeutic activities x 6 12 minutes as appropriate per assessment and symptoms."
- Documenting a quantity but not specifying the measurement or increment used. Example: "97110 Exercises x 2"
- No time mentioned at all. Example: Checking or circling "NMR" or "TE" with no additional information documented.







Contact:

• Region 1: 888-901-7407

• Region 2: 844-839-6108

• Region 3: 888-901-6613

https://vacommunitycare.com/provider

 https://www.myvaccn.com/site/vaccn/main/public/login#/home (registration page)



Join Our Network

We're eager to include you in our provider network!

https://joinournetwork.triwest.com/Forms/AddProvider.aspx

TriWest has partnered with the Department of Veterans Affairs (VA) as the Community Care Network (CCN) Region 4 and 5 third-party administrator. We are helping Veterans receive the high-quality care they need, when they need it. Learn more about CCN

VA Map of CCN Regions:



TriWest Customer Service: 877-266-8749

- VA provides a network of freestanding physical health providers and services for VA CCN, which includes:
- Physical therapy
- Occupational therapy
- Speech therapy
- · Chiropractic services
- Acupuncture

The OHCS network also includes providers who provide some CIHS, including:

- Massage therapy
- Tai chi

Authorization

- VA Medical Center (VAMC) determines a Veteran's need and eligibility for care in the community.
- VAMC contacts the provider to confirm they will accept the referral and schedule an appointment. A referral packet is sent to the contracted Department of Veterans Affairs Community Care Network (VA CCN) provider.
- The Veteran is seen by a VA CCN provider for medically necessary services included in a standardized episode of care.
- If additional services are required, provider must submit a Request for Services (RFS) form to VA. If services on an approved referral are performed by a VA CCN participating provider not listed on the referral, the referral number must be shared with the provider rendering the services.

VA Claims Require Pre-Authorization

- Direct referral from the VA
- 1. VAMC provider or primary physician
- 2. Contact Triwest or Optum
- 3. Veteran patient may use https://www.myhealth.va.gov/mhv-portal-web/user-login to make requests

- Veterans' out of pocket costs for this care is \$0 no copays, cost-shares, or deductibles. Providers will be paid for all authorized care according to their contract or agreement
- Fee allowance is based on Medicare rates for your region and acupuncture care IS NOT limited to acupuncture codes only
- Physical medicine services 97010-97799 must be appended with modifier GP



VHA Office of Community Care - Standardized Episode of Care

Physical Medicine & Rehabilitation

Acupuncture SEOC 1.0.1

SEOC ID: PMR_ACUPUNCTURE_1.0.1

Description: This authorization covers services associated with all medical care listed below for the referred condition.

Duration: 90 days

Frequency: Ten visits - Not to exceed 2 visits per week

Procedural Overview

- 1. Initial outpatient evaluation and treatment for the referred condition indicated on the consult
- 2. Nine (9) visits for acupuncture therapy with or without electrical stimulation to include therapeutic exercises, manual therapy and self-care instructions. Not to exceed two visits per week.

**Additional consultations needed relevant to the patient complaint/condition require VA review and approval.

**All routine medications must be faxed/sent to the VA to be dispensed by the VA.

Urgent/emergent prescriptions can be provided for a 14-day supply only.

The Veteran will be required to pay out of pocket for any urgent/emergent medications and can submit a reimbursement request to their local VA facility.





U.S. Department of Veterans Affairs

Veterans Choice Program (VCP)



- Significant durable pain intensity decrease
- Functional improvement by clinically meaningful improvement on validated disease-specific outcomes instruments; return to work; and/or documented improvement in activities of daily living
- Documented decreased utilization of pain related medications

Category of Care: COMPLEMENTARY AND INTEGRATIVE HEALTH

Procedural Overview - Standardized Episode of Care (SEOC)

Acupuncture Initial SEOC 1.0.10 Duration, 60 Days.

No.	Service/Procedure	Number Of Visits Authorized
1	Initial outpatient evaluation for this episode of care	1
	Twelve (12) acupuncture visits maximum is approved for this episode of care. Approved services include acupuncture with or without electrostimulation. Additional units of acupuncture must be medically necessary and require documentation of face to face provider time and evidence of re-insertion.	12
	If indicated, approved modalities that can be utilized during the approved acupuncture visits noted in #2 above can include manual therapy and therapeutic exercise procedures including but not limited to: cupping, myofascial release, and therapeutic exercises.	12
	Outpatient re-evaluation during this episode of care, it is not expected that re-evaluation is appropriate at each acupuncture visit as a portion of E&M is imbedded in the acupuncture codes. Re-evaluation is appropriate when a patient has an exacerbation or evaluation is needed for determination of future care.	

SEOC Disclaimer

*Additional acupuncture care beyond this trial must provide documentation of: Objective measures demonstrating the extent of meaningful clinical improvement to date, and rationale for the additional treatment requested (e.g. to reach further durable improvement, or for ongoing pain management), and any further information supporting the need for additional care *Please visit the VHA Storefront www.va.gov/COMMUNITYCARE/providers/index asp for additional resources and requirements pertaining to the following * Pharmacy prescribing requirements * Durable Medical Equipment (DME), Prosthetics, and Orthotics prescribing requirements * Precertification (PRCT) process requirements * Request for Services (RFS) requirements

REFER ALL QUESTIONS RELATED TO THIS APPROVAL TO THE ISSUING VA OFFICE

VA SEOC

Acupuncture Chronic Care Management	20560, 20561, 97016, 97026, 97039, 97110, 97112, 97124, 97139, 97140, 97530, 97810, 97811, 97813, 97814, 99211, 99212, 99213, 99214, 99215, \$8930
Acupuncture Continuation of Initial Care	20560, 20561, 97016, 97026, 97039, 97110, 97112, 97124, 97139, 97140, 97530, 97810, 97811, 97813, 97814, 99211, 99212, 99213, 99214, 99215, 88930
Acupuncture Initial	20560, 20561, 97016, 97026, 97039, 97110, 97112, 97124, 97139, 97140, 97530, 97810, 97811, 97813, 97814, 99202, 99203, 99204, 99205, 99211, 99212, 99213, 99214, 99215, S8930

Acupuncturists: 8 Criteria to Include in All Medical Documentation

If you're an acupuncturist treating a Veteran, did you know VA uses your medical documentation as evidence that your patient needs more care?

This is why ensuring your medical documentation is complete and thorough is so important. In order to provide effective information to VA when making a request for additional care through use of a RFS, include these eight criteria in your medical documentation every time:

- 1. Date of treatment
- 2. Specific treatment
- 3. Total treatment time
- 4. Response to treatment
- 5. Reassessment of progress
 - 6. Progress toward goals
 - 7. Barriers
 - 8. Name and credentials

Of these eight criteria, providers are most commonly forgetting to include these three important items:

- Reassessment of progress
- Progress towards goals
- Barriers to improvement

These items speak heavily toward the need for additional care. If VA is unable to verify that clinical need, it is unlikely to approve additional care.

A Final Note on Needles

VA reminds our network acupuncturists to please remember to remove all needles from patients after completing a session. Through VA's Clinical Quality Management, Complaints, and Grievances processes, several Veterans have reported leaving a treatment site and later finding one or more needles that were not removed by the practitioner.

Medical Necessity and RFS

- Significant durable pain intensity decrease
- Functional improvement by clinically meaningful improvement on validated disease-specific outcomes instruments; return to work; and/or documented improvement in activities of daily living
- Documented decreased utilization of pain-related medications
- Objective measures demonstrating the extent of meaningful clinical improvement today and the rationale for additional treatment requested example to reach further durable improvement or for ongoing pain management and any further information supporting the need for additional care
- Include any barriers to recovery such as complicating conditions or comorbidities but also how the patient has changed to date and how the care would continue the same trajectory

Filing a Claim

 Claims must be submitted within 180 days from the date of service for outpatient care or the date of discharge for inpatient care.

- VA referral number **AND** one of the following:
 - 10-digit Electronic Data Interchange Personal Identifier (EDIPI)
 - 17-digit Master Veteran Index (MVI) ICN
 - Social Security number (SSN)
 - Last 4 digits for SSN with preceding 5 zeros i.e., 00000XXXX
- It is extremely important that you <u>do not</u> use any **extra** characters, spaces, or words with the referral/authorization number or the claim will deny

Optum

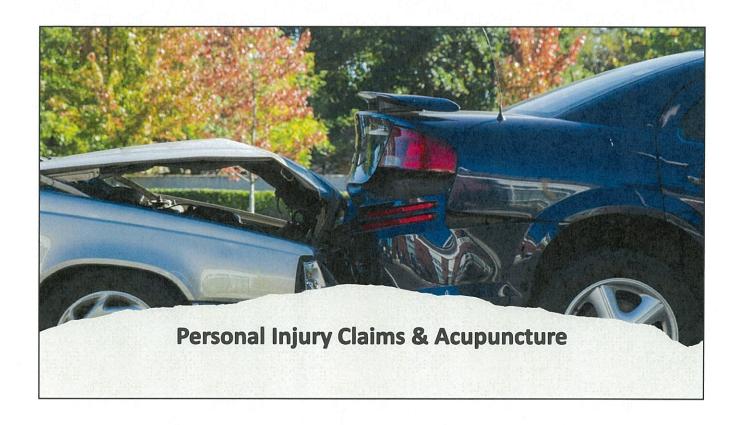
• E Payer ID: VACCN

Mailing Address: VA CCN Optum P.O. Box 202117 Florence, SC 29502

• Secure Fax: 833-376-3047

Triwest

- PGBA Claims Submission Details
 - Payer ID TWVACCN
- Address to Submit Paper Claims to PGBA
 TriWest VA CCN Claims
 PO Box 108851
 Florence, SC 29502-8851



Step by Step Billing

- Insurance verification
- Diagnosis (trauma)
- CPT E&M, acupuncture, therapies et al
- Fees are usual and customary
- Assignment (direct pay to the provider)

How are claims paid?

First Party – Med Pay or PIP

 Direct pay to the provider with assignment

Third Party - At Fault Party

 No direct payment from the insurance but from the patient or their attorney at settlement

No Fault

- 12 no-fault states:
- Florida
- Minnesota
- Hawaii
- New Jersey,
- Kansas
- New York
- Kentucky
- North Dakota
- Massachusetts
- · Pennsylvania
- Michigan
- Utah
- Puerto Rico also adheres to the nofault law

 This type of insurance policy is sometimes misunderstood because it does provide a limited right to sue, despite popular belief that it does not. Individuals may be able to sue for non-economic damages. However, different states that recognize no-fault insurance policies have established different thresholds for the minimum amount of damages necessary to pursue such a claim.

PERSONAL INJURY

CSI — 4 simple steps to evaluate the viability of claim and that there will be insurance reimbursement

- 1. Is there viable insurance? Med Pay or PIP (your patient's), third party (at-fault party), UM, UIM, etc.
- **2. Who was at fault?** Any degree of comparative fault that is less than 50 percent will decrease the amount they may recover from the defendant by your percentage of liability. Get a copy of the police report when available.
- **3. Property Damage- M.I.S.T.** Low impact collisions may indeed cause injury but 75% of all accidents are considered "fender benders" and persons are not injured.





Res ipsa loquitur "The thing speaks for itself" all parties see the pictures and this too should be part of your file and history to visualize the severity of impact or when not present the onus to present reasons why the low impact did indeed cause more bodily damage than would be expected.

4. How badly is the patient hurt?

Diagnosis of the patient must include trauma series as it is a traumatic event. However, secondary diagnoses including degeneration, neuritis, disc, kyphosis, etc. will increase the necessity and need for care.

PERSONAL INJURY

Med Pay & PIP (Personal Injury Protection)

- When available this pays just as health insurance does. Verify coverage, immediately and regularly bill. The patient should receive copies of all bills.
- > These claims are assignable and will make direct payment to the provider.
- > Payment is made to the provider with assignment from Med Pay & PIP
- > If health insurance is billed, they will only be liable for what the patient is liable for under the PPO rates.

Attorney & Lien Claims

- ✓ The patient and attorney must sign the lien to be valid. Even if the patient indicates they are not using an attorney have them sign a lien preemptively if they later decide to retain one. (Illinois law does not require an attorney to sign a lien and the provider simply files a lien with all parties and is entitled to 1/3 of the settlement should the amount be less than 3 times the medical bills)
- ✓ If there is med pay and there is an attorney assume the attorney will intercept these payments by reassigning the benefits and clarify with the patient to discuss direct the attorney to forward these payments to the medical provider without any attorney fees as they were not part of any attorney work or settlement.
- ✓ The attorney should receive all billing as well as a report of the patient's care including results and residuals.
- ✓ Do not agree to any fee reductions unless all parties (including the attorney) are taking an equal reduction of their fees. A lien does not require you to take a reduction though a provider may choose to do so at their discretion.

Third-Party Only

The patient has no medical payments so there is no direct payment to the provider and the patient should sign and understand their direct responsibility for payment. Patients must be made aware of the cost of services and receive copies of all accountable billings and reports.

The patient is to make direct payment based on proceeds from the settlement (assuming they were not at fault)

Patients should make a co-pay at each visit, which will be deducted from their total balance. While it need be the total amount of the entire visit it demonstrates a firm commitment to care and their financial responsibility for the care.

When treatment is completed, the patient will negotiate with the insurance for a settlement. Be in contact with the third party to ascertain when the claim settles. Have regular contact with this patient so they are aware of their obligation and balance. Make them acutely aware that the insurance does not pay the provider but the payment for the medical bills is included in their settlement.

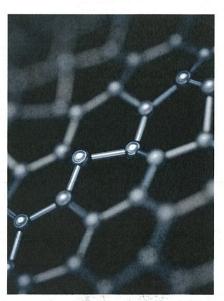
This claim has more risk as the only guarantor of payment is the patient.

Workers' Compensation Simplification

✓

Cardinal rule: If care is not authorized do not treat





Chronic Pain Guideline – American College of Occupational and Environmental Medicine (ACOEM) May 15, 2017

There is no evidence to support prolonged and repetitive use of skilled non-medical therapies (massage, electrical therapies, manipulation, acupuncture, etc.) In the absence of documentation of functional improvement, they are not indicated in managing patients with chronic pain.

Judicious short-term use of skilled, non-medical therapies may be indicated for significant exacerbations of underlying chronic pain conditions where there has been documented improvement following such treatments. Such exacerbations may be analogous to acute pain episodes.

Patterns in quality studies ranging from weekly for a month to 20 appointments over 6 months. However, the norm is generally no more than 8-12 sessions. An initial trial of 5-6 visits is recommended in combination with a conditioning program of aerobic and strengthening exercises.

Future appointments should be tied to improvements in objective measures and would justify additional sessions.

Quality studies for treatment with acupuncture including chronic neck pain, LBP, osteoarthrosis (especially knee), lateral epicondylitis (tennis elbow) adhesive capsulitis (frozen shoulder) and headaches.

PRACTITIONER'S STATEMENT

This form has been prepared to assist you in the completion of your insurance claim form and contains all the information that the practitioner is required to provide. Fill out the personal information requested on your insurance company claim form and attach this statement to it. *Each patient, not the insurance company, is responsible for payment to this office.*

					DOB (mm/dd					
Ado	lress .									
					email					
#	CODE	Description		FEE	DIAGNOSIS (If not indicat	ted belo	ow):			
NE	N PAT	ENT (E&M)	/OD							
	99202	Straightforward 15-29 min			*Explanation					****
_	99203	Low level 30-44 min			Description	CODE				
					GENERAL PAIN	CODE	NAUSEA		JOINT PAIN-ARTHRA	1
	99204	Moderate level 45-59 min			Pain, unspecified	R52	Nausea Nausea with Vomiting	R11.0 R11.2	Shoulder right Shoulder left	M25.511
	99205	High level 60-74 min			Chronic Pain	G89.29	Nausea due to chemotherapy		Elbow right	M25.512 M25.521
					Chronic pain syndrome	G89.4	Morning sickness	021.0	Elbow left	M25.521
==	1949 1272 2				Chronic pain due to trauma	G89.21			Wrist right	M25.531
EST/	ABLISH	ED PATIENT (E&M)	MOD		ANXIETY/DEPRESSION		PULMONARY & RESPIRA	ITORY	Wrist left Hand right	M25.532
		And the second s			Anxiety depression non persistent	£41.8	Asthma	J45.909	Hand left	M25.641
	99211	Minimal			Anxiety depression persistent	F34.1	Bronchitis, not Acute or Chron		Fingers right hand	M25.642 M25.644
	99212	Straightforward 10 -19 min		l			Common Cold	000	Fingers left hand	M79,645
	99213	Low level 20-29 min	I		HEAD/FACE	054.0	Cough	RO5	Right hip	M25.551
					Headache Cervicogenic headache	RS1.9 G44.86	Dyspnea	R05.00	Left hip Knee right	M25.552
_	99214	Moderate level 30-39 min			Tension headache	G44.209	Hay Fever/Rhinitis Unspecified		Knee left	M25.561 M25.562
	99215	High level 40-54 min			Chronic tension headache	G44.229	Influenza with respiratory man Shortness of breath	R06.027	Ankle-Foot right	M25.571
510	i Agada		55,000	14.42	Acute post traumatic headache	G44.319	Shortness of breath	1100.02	Ankle-Foot left	M25.572
1.50	化接管电影线路线	TURE/MASSAGE THERAPY	7 - 1		Chronic post traumatic headache	G44.329	SPINE		Toes right Toes left	M79.674
MC	DALIT	IES & THERAPEUTIC PROCI	EDUR	ES	Migraine with aura	G43.109			Arthritis right shoulder	M79.675
	97010	Hot/Cold Packs/Treatment		- 1	Migraine without aura	G43.009	Neck pain	M54.2	Arthritis left shoulder	M19.011 M19.012
					Migraine unspecified Jaw pain	G43.909	Myalgia, head and neck Thoracic spine pain Lumbar	M79.12 M54.6	Arthritis right elbow	M19.021
	97014	Electrical Stim unatttended			TMJ syndrome, right side	R68.64 M26.601	Low back pain, unspecified	M54,50	Arthritis left elbow Arthritis right wrist	M19.022
	97026	Infrared Heat Therapy			TMJ syndrome, left side	M26.602	Vertebrogenic, low back pain	M54.51	Arthritis left wrist	M19.031
	97032	Electrical Stim., (manual) ea.15 min	١. ا		TMJ syndrome, bilateral	M26.603	Other low back pain	M54.59	Arthritis right hand	M19.032 M19.041
					Tooth pain	K08.9	Sciatica right side	M54.31	Arthritis left hand	M19.042
	97039	Unlisted Modality with Explanation	-				Sciatica loft side	M54.32 de M54.41	Arthritis right hip Arthritis left hip	M16.11
	97110	Therapeutic Exercises, ea. 15 min.			EYE/EAR/NOSE/THROAT	H92.03	Lumbago with sciatica right si Lumbago with sciatica left sid		Arthritis right knee	M16.12 M17.11
	97124	Therapeutic Massage, ea. 15 min.			Ear pain, bilateral Ear pain, right ear	H92.01			Arthritis left knee	M17.12
					Ear pain, left ear	H92.02	MUSCLE & TEN	DON	Arthritis right ankle foot	M19,071
	97140	Manual Therapy ea. 15 min.	L		Eye pain, bilateral	H57.13	Myalgia other site	M79.18	Arthritis left ankle foot Arthritis unspecified site	M19.072 M19.91
Speci	fγ □ M·	o Release 🗆 Trigger Point 🗅			Eye pain, right eye	H57.11	Fibromyalgia	M79,7	A timin onapeemed are	1113.31
		Therapeutic Activities		İ	Eye pain, left eye	H57.12	Myositis, unspecified Muscle spasm, other	M60.80 M62.838		
	97530	(1:1 pt contact ea. 15 min.)			Sore Throat (Chronic Pharyngitis)	J31.2	Muscle spasm, spine	M62.830	INJURIES/SPRAIN/	I I
	97150	Therapeutic Procedure(s) group (24	+1		Chronic sinusitis	J32.1	Muscle spasm, calf Tennis elbow right side	M62.831 M77.11	Cervical sprain Cervical strain	513.4XXA 516.1XXA
					CIRCULATORY		Tennis elbow left side	M77.12	Thoracic spine sprain	523.3XXA
	97039	Cupping			Chest Pain	R07.9	Patellar tendinitis, right side	M76.51	Thoracic spine strain	529.012A
	97039	Moxibustion			Edema, unspecified	R60.9	Patellar tendinitis, left side Achilles tendinitis, right side	M76.52 M76.61	Lumbar sprain	\$33.5XXA
	97810	Acupuncture: One or more Needle:	s		Elevated BP, No Dx Hypertension	R03.0	Achilles tendinitis, left side	M76.62	Lumbar strain Lumbosacrai/sprain	S39.012A S33.8XXA
	3/610	without Elec. Stim. Initial 15 minute	es		Hypertension	110			Shoulder sprain right	S43.491A
į	97811	Each additional 15 minutes with			Hypotension NOS Palpitations	195.9 R00.20	GENITOURINARY		Shoulder sprain left	543,492A
	2.011	insertion without Elec, Stim,			, aiptiusona	1100,20	Amenorrhea	N91.2	Elbow sprain right Elbow sprain left	553.401A
	97813	Acupuncture: One or more Needles	s		DIGESTIVE		Dysmenorrhea Infertility Female unspecified	N94.6 N97.9	Wrist sprain right	S53,402A S63,591A
	3/613	with Electrical Stim Initial 15 minut	es		Abnormal Loss of Weight	R63.4	Infertility Male unspecified	N46.9	Wrist sprain left	S63.592A
	97814	Each Additional 15 minutes with			Abnormal Weight Gain	R63.5	Menopausal Symptoms State	N95.1	Knee sprain right	\$83.8X1A
	2/014	insertion with Electrical Stimulation	<u> </u>		Abdominal Pain, unspecified	R10.9	Menorrhagia Nocturia	N92,0 R35.1	Knee sprain left	S83.8X2A
					Abdominal Pain, Epigastric	R10.13	Polyuria	R35.8	Ankle sprain right Ankle sprain right	S93.491A S93.492A
					Constipation Diarrhea	KS9.00 R19.7	Pelvic pain, female Premenstrual Syndrome	R10.2 N94.3		
					Dysphagia	R13.10	Fremenstrual Syndrome	N94.3		[
		Today's Charges			Esophageal flux (GERD)	K21.9				
					Gas Pain	R14.1				
		TAX (%)			Indegestion (dyspepsia)	К30				
		TOTAL			**************************************				<u> </u>	
		TOTAL			NEXT APPOINTMENT	:		iame		
		Payment Received			Date (mm/dd/yyyy)	1	1	VPI #:		LIC#:
							 F	ractice Nam	e T	ax ID#.
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					Pravide	r's Signatu				



HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

	EDICAID	1000000	CARE		CHAMPVA	GROU HEAL	JP TH PLAN	FECA BLK LUNG		1a. INSURED'S I.D. NU	JMBER			(For Program in Item 1)
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Beasley, Joe	a Name, First	ivame,	wilddie ir	ilitai)		03 1	3 1960	-	EX F	4. INSURED'S NAME (Last Nar	ne, First	Name	, Middle Initial)
. PATIENT'S ADDRESS	(No., Street)				6		RELATIONSHIP			7. INSURED'S ADDRE	SS (No.,	Street)		
1234 Maine						Self X	Spouse Ch	nild	Other					
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OTHER INSURED'S P	OLICY OR G	ROUP N	UMBER		8	a. EMPLOYN	IENT? (Current		is)	a. INSURED'S DATE O	F BIRTH	1		SEX
RESERVED FOR NUC	CHSE					AUTOACC		X NO					M	1 F
RESERVED FOR NOC	COSE					o. AUTO ACC		X NO	LACE (State)	b. OTHER CLAIM ID (Designat	ed by NI	UCC)	
RESERVED FOR NUC	C USE	_				o. OTHER AC				c. INSURANCE PLAN	NAME O	R PROC	BRAM I	NAME
						0.75	YES	X NO						
INSURANCE PLAN NA	ME OR PRO	GRAM N	NAME		1	0d. CLAIM C	ODES (Designa		UCC)	d. IS THERE ANOTHE	R HEALT	TH BENE	EFIT PL	LAN?
											NO			ete items 9, 9a, and 9d.
2. PATIENT'S OR AUTH to process this claim. I below.	ORIZED PER	RSON'S	SIGNAT	URE I a		ease of any n	nedical or other i				benefits			S SIGNATURE I authorize gned physician or supplier fo
SIGNED Signatu	ire on file			All book and a Miles		_ DAT	E			SIGNED	ature	and the Application in	District Sec	
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7. NAME OF REFERRIN	IG PROVIDE	ROROT	THER SO	DURCE	17a.	ND				MM , DE	DATES	RELATI Y		CURRENT SERVICES
9. ADDITIONAL CLAIM	INFORMATIC	ON (Desir	gnated b	y NUCC	67,000	NPI				FROM 20. OUTSIDE LAB?			TC \$ C	CHARGES
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4. A. DATE(S) OF S	J. SERVICE		B.	C.	D. PROCEDI	JRES, SERV	ICES, OR SUP	L. L PLIES	E.	F.	G.	Н.	l.	J.
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Acupuncture Subsequent Visit 2 sets & no examination or E&M

HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

PICA	CAM CLAIM COMMITT	LL (NOCO) 02/12						PICA
MEDICARE MEDICA (Medicare#) (Medicaid		CHAMPVA (Member ID	- HEALTH PLAN - BIKIL	OTHER (ID#)	1a. INSURED'S I.D. NU 5555555A	IMBER		(For Program in Item 1)
2. PATIENT'S NAME (Last Nam Beasley, Joe	e, First Name, Middle Ini	itial)	3. PATIENT'S BIRTH DATE MM DD YY 03 13 1960 M	SEX	4. INSURED'S NAME (Last Name, Fire	st Name, M	iddle Initial)
5. PATIENT'S ADDRESS (No., S	Street)		6. PATIENT RELATIONSHIP TO IN	SURED	7. INSURED'S ADDRE	SS (No., Street)	
CITY		STATE	Self X Spouse Child 8. RESERVED FOR NUCC USE	Other	CITY			STATE
Any City								
ZIP CODE	TELEPHONE (Include	45-10 500			ZIP CODE	TEL	EPHONE ((Include Area Code)
00000 9. OTHER INSURED'S NAME (I	(555) 555-		10. IS PATIENT'S CONDITION REI	ATED TO:	11. INSURED'S POLIC	V GROUP OR	FECA NUM) IBER
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1,7,7,4,7,8			YES X	10	11	34		
d. INSURANCE PLAN NAME O	R PROGRAM NAME		10d. CLAIM CODES (Designated by	y NUCC)	d. IS THERE ANOTHER			N? items 9, 9a, and 9d.
 PATIENT'S OR AUTHORIZE to process this claim. I also re 	D PERSON'S SIGNATU	IRE I authorize the re	& SIGNING THIS FORM. elease of any medical or other information myself or to the party who accepts a		13. INSURED'S OR AU payment of medical services described by	benefits to the		IGNATURE I authorize d physician or supplier for
SIGNED Signature of	n file	-8	DATE		SIGNED Signa	ature on f	ile	
14. DATE OF CURRENT ILLNE	SS, INJURY, or PREGNA	ANCY (LMP) 15. C	OTHER DATE MM DD	YY	16. DATES PATIENT U MM DD FROM	NABLE TO WO	ORK IN CUI	RRENT OCCUPATION MM DD YY
17. NAME OF REFERRING PRO	OVIDER OR OTHER SO				18. HOSPITALIZATION	DATES RELATIVE	TED TO CU	JRRENT SERVICES
19. ADDITIONAL CLAIM INFOR	MATION (Designated by	NUCC)	NPI		FROM 20. OUTSIDE LAB?	1	TO \$ CHA	ARGES
To. ADDITIONAL GEARM IN GI	in their (Beolghaida by	11000)				NO	φοπ	
21. DIAGNOSIS OR NATURE C	F ILLNESS OR INJURY	Relate A-L to service	ce line below (24E) ICD Ind. 0		22. RESUBMISSION CODE	ORI	GINAL REF	F. NO.
A. LM5450	В. L	_ c. L	D. L		23. PRIOR AUTHORIZA	ATION NUMBE	R	
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24. A. DATE(S) OF SERVI		C. D. PROCEE (Explain	DURES, SERVICES, OR SUPPLIES n Unusual Circumstances) CS MODIFIER	E. DIAGNOSIS POINTER	F. \$ CHARGES	G. H. DAYS EPSDI OR Family UNITS Plan	I. ID. QUAL.	J. RENDERING PROVIDER ID. #
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25. FEDERAL TAX I.D. NUMBE 123456789	R SSN EIN	26. PATIENT'S AG	CCOUNT NO. 27. ACCEPT A (For govt. clai	ASSIGNMENT?	28. TOTAL CHARGE \$ 105 (NPI UNT PAID	30. Rsvd.for NUCC Use
31. SIGNATURE OF PHYSICIA INCLUDING DEGREES OR (I certify that the statements apply to this bill and are made	N OR SUPPLIER CREDENTIALS on the reverse	32. SERVICE FAC John Smith 54321 Spir Any City	CILITY LOCATION INFORMATION LAC		33. BILLING PROVIDER John Smith LA 54321 Spine A Any City	R INFO & PH#	(555	5) 111-2222
SIGNED	DATE	a.	b.		a. 111222333	b.		
SIGNED	DATE					NAME OF TAXABLE PARTY.		



VA Claim Note GP modifier on PT

HEALTH INSURANCE CLAIM FORM

APPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12

APPLIETT RADORESS (No. 5946) SAME CARRY PARTIES ADDRESS (No. 5946) SAME CARRY PARTIES AND ADDRESS (No. 5946) SAME CARRY PARTIES (NO. 5946) SAME CARR	PICA	JAM CLAIM COMMITT	EE (NOCC) 02/12							PICA
TRESTRATE OF SAME SERVICE STATE A PRESENTED FOR NUCCUSE Service Serv				- HEALTH		VIC.	790 770 770 770 770 770 770 770 770 770	JMBER		(For Program in Item 1)
FATESTY SOURCE SING. Seven	2. PATIENT'S NAME (Last Name, Beasley, Joe	First Name, Middle Ini	tial)	3. PATIENT'S BI	1960 MX		4. INSURED'S NAME (Last Name	, First Name,	, Middle Initial)
STATE B. RESERVED FOR NUCC USE TELEPHONE (Include Area Cube)		reet)		6. PATIENT REL	ATIONSHIP TO INS		7. INSURED'S ADDRE	SS (No., St	treet)	
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YES NO	OTHER INSURED'S NAME (La	st Name, First Name, N	Middle Initial)	10. IS PATIENT'S	S CONDITION RELA	ATED TO:	11. INSURED'S POLIC	Y GROUP	OR FECA N	UMBER
B. AUTO ACCIDENTY	. OTHER INSURED'S POLICY C	R GROUP NUMBER		a. EMPLOYMEN			a. INSURED'S DATE O	F BIRTH YY	М	
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O1 02 2022 QUAL	SIGNED Signature on			DATE_			SIGNED	7/112/30/		
9. ADDITIONAL CLAIM INFORMATION (Designated by NUCC) 1. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. 0 1. DIAGNOSIS OR NATURE OF ILLNESS OR INJURY Relate A-L to service line below (24E) ICD Ind. 0 20. OUTSIDE LAB? S CHARGES VES NO ORIGINAL REF. NO.	4. DATE OF CURRENT ILLNESS		ANCY (LMP) 15.		MM DD	YY	16. DATES PATIENT U MM DD FROM	NABLE TO		
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